



# VOX CHAMBER CHOIR

## LIVE STREAMING PLATFORM: WATCHATV

On the **2nd of July at 8am**, we will premiere "Kruis van liefde", a brand-new Easter Oratorio in Afrikaans, composed by the South African composer Franco Prinsloo, via the **WatchaTV platform**.

Once you have successfully purchased your ticket via

**TIXSA**, <https://tickets.tixsa.co.za/event/kruisvanliefde-stroomgeleentheid>

your streaming voucher code and link to WatchaTV will be forwarded to you via e-mail. You will receive the e-mail from this e-mail address: [voucher@watcha.biz](mailto:voucher@watcha.biz)

You will also receive a sms with the same information.

**Live streaming starts on Fri. 2 Jul 2021 at 8:00am and you will be available to buy tickets and view till - Sun. 1 Aug 2021 at 12:30am SAST.**

To secure your viewing, you will be required to register as user on <https://www.watchatv.co.za/> to have access to the live event. Register in advance, ready to just redeem your voucher code when it is time to watch our live hybrid event.

Here follows the **registration process**, also communicated to you via email, along with some general **Q&A** regarding the platform and the usage thereof.



## To redeem your voucher code:

- Visit WatchaTV at [www.watchatv.co.za](http://www.watchatv.co.za)
- Log into WatchaTV using your Facebook or Google accounts, or sign up with WatchaTV with your email address.
- Click on Redeem Voucher and type in your Voucher Code:

*Example of Voucher Code(s):*

*ZARGWTRPLL (example) - never any numbers in the code only letters*

- Once this voucher is redeemed on your WatchaTV user account it cannot be used again on another user account.
- You may view the video over and over for the duration of the streaming times per event, linked to your WatchaTV User Account. No need to redeem the voucher again, simply login and click on the video you registered your ticket for, to watch.

### Q: If I miss a live stream, can I watch it later?

A: Yes. All events are stored and are available to be viewed at a time suitable to you if you are the user logging back onto the WatchaTV platform. Remember you do NOT have to REDEEM your voucher code again. Simply log in with your Watcha User Login Details, click on the video and watch.

### Q: Is Watcha streaming suitable for various types of devices?

A: Any device that supports video streaming will support the WatchaTV stream.



## **Q: Who can view an event?**

A: Anyone with an Internet connection and a valid voucher code.

## **Q: Will the streaming adapt to bigger and smaller screen sizes?**

A: Yes, the video is adaptable to your screen size, but the quality of the video depends on the speed of your connection. We recommend 2Mbps or higher.

## **Q: What internet browser will I need to use to access Watcha streaming?**

A: On a PC, please use Chrome, Firefox, Safari or Edge. Internet Explorer is not supported. WatchaTV streaming is also available on your tablet or smart phone's default browser.

## **Q: Do I need any third-party software to use Watcha?**

A: No, you don't need any third-party software for WatchaTV.

## **Q: What is the quality of the live broadcast streaming transmission?**

A: All our footage is filmed in High Definition. However, the video will be adapted for your device and may be limited by your connection speed.



**Q: What will the quality of the picture be that I view on my screen?**

A: Picture quality is determined by your connection speed.

**Q: What amount of data is used for viewing the streaming?**

A: Streaming allows you to watch a section of a video without downloading the entire clip and thus only use a fraction of the data compared to downloading an entire video.

Streaming does however use more data than regular internet browsing, so we encourage the use of WIFI hotspots and uncapped data packages.

**Q: What personal data does Watcha capture when I use the streaming?**

A: None.

